

John S. Arnold



Areas of Expertise:

- Change Management
- Career Management
- Organizational Alignment
- Succession Planning
- Meeting Facilitation
- Mentoring
- Performance Management
- Cross Cultural Leadership Development
- Leadership Development

Professional/Corporate Experience:

- *Regional Vice President*, Charles Schwab & Co.
- *Regional Vice President*, KSL Fairway's Group
- *Senior Vice President*, Consumer Banking Bank of America

Education:

- BS Economics, Marymount College

Professional Affiliations:

- Chapter Host- International Coach Federation, Palm Beach/Broward Counties
- Assessments : Certified Consultant - Birkman Method, Booth 360 tools & Personalysis, Lominer
Voices 360 Feedback
- Member – International Coach Federation

Background:

With 10 years as an Executive Coach and Consultant, John brings results-focused business experience in Retail and Commercial Banking as well as Securities Brokerage. His extensive leadership and management capability for medium and large size growth-oriented companies provides a model for human capital growth and personal development across a variety of companies and industries. Assignments with such organizations as Charles Schwab and Bank of America have afforded opportunities to excel in the application of executive coaching, leadership development and team building.

John's 25 years of working directly with executives, customers, work groups, and teams, provides industry leadership expertise for financial services and functional expertise for sales and service and is a speaker on Influential Leadership and Development. John also applies his business acumen to a variety of non-profit endeavors.

John believes that coaching is a creative, iterative and innovative process about taking ownership and action. Coaching is about breaking down barriers, moving through the boundaries of personal and professional discovery to deliver break through results.

Client Results:

- CEO of Fortune 500 Company focused on commitment to working with the leadership team to increase knowledge and awareness of the team as individuals, focus on individual support and better prepare the team for the challenges of leading a global the organization in the future.
- Partnered with the SVP of a global business unit in a major credit card business to design and develop a Strategic Plan that became the model for strategic planning going forward.
- EVP of Human Capital Management of a large bank in developing change management process for company reorganization. Designed and delivered executive coaching process company-wide at the middle management to executive levels.